

Eye achievers?

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Choice	EyeMed	VSP	Davis	United Healthcare
Number of provider access points available (estimated)	ACCESS-65,000 INSIGHT-51,000	SIGNATURE 46,000 CHOICE 44,000	36,000	35,000
Network includes most desired optical chains ¹	5	0	1	1
Restrictive "collections" or "formularies"				
Consistent network benefits and discounts ²				

Convenience	EyeMed	VSP	Davis	United Healthcare
Discount on additional pairs of glasses ³	40%	20%	20%	20%
More than 20% of the network open after 6pm on Saturdays				
Member ID card including nearby providers				
Live customer service 7 days a week				
Live customer service, weekend hours	24.5	11	11	9.5

Quality	EyeMed	VSP	Davis	United Healthcare
Award-winning customer call center ⁴				
TPA-certified providers ⁵				
Dedicated service and account management				

(Note: All of the above data points were gathered from publicly available information.)

1. Retail chains comprise less than 1% of total network locations (Walmart and Costco are out of network for VSP).

2. For VSP, Davis and Spectera/United Healthcare, plan discounts and frame/contact lens collections or formularies can vary by provider and may not be available at all locations.

3. VSP Signature network offers 30% off a second pair if purchased the same day and at the same provider as where the funded benefit is used.

4. EMI Online Research Solutions Poll 2010. EyeMed awarded Benchmark Portal Center of Excellence in 2010 and 2011; VSP awarded SQM World Class certification in 2010, 2011 and 2012.

5. Therapeutic Pharmaceutical Agent (TPA)-certified providers are licensed to diagnose and treat ocular disease to the fullest extent of their state licensure.